

Quality & Environment Policy

The Company "V. ARAPIS & SIA O.E.", with distinctive company name "RECYCOM", recognizes that the appropriate Management of Quality and the Protection of the Environment are key aspects in both meeting the requirements of the institutional framework, as well as the quality assurance of products and services, provided by the company, regarding the collection, transportation, utilization and recycling of used clothes and shoes, from all the collection points, along with the rational use of natural resources. For meeting this requirement, the company has installed an integrated Quality and Environmental Management System, fully compliant with the international standards ISO 9001:2015 & ISO 14001:2015.

RECYCOM is committed to continuously implement of the integrated Quality and Environmental Management System, for the constant and uninterrupted participation of all the staff involved in the operations of the Company, which falls within the implementation scope of the System, as well as for the continuous improvement of this System.

Every member of the staff, involved in these operations, ensures that the means of working and the products / services provided by the Company meet the specifications and the corresponding practices, arising from the contractual commitments of the Company, and that the relevant products / services are implemented in accordance with the requirements and / or specifications of the purpose for which they are intended.

In this context, the main quality objectives of RECYCOM, related to the collection, transport, utilization and recycling of clothing and footwear are the following:

- The continuous effort to improve the products / services associated to activities of collection, transportation, utilization and recycling of clothes and shoes.
- The constant improvement of productivity, through the effective and efficient application of the relevant operating procedures.
- The continuous adaptation and compliance with the subsequent institutional or regulatory requirements and the current Legislation.
- Maintaining and enhancing the good reputation of the Company in terms of quality, service and reliability.
- The continuous care for the Environmental awareness of its staff and subcontractors, as well as for the promotion of the development of mutual cooperation relations with the competent social bodies and any other interested, contributing to the measures for continuous improvement of the Environmental protection.
- The timely and effective management of conflict of interest cases

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The achievement of these objectives is accomplished by the implementation of an integrated approach of Quality & Environment control and assurance, which ensures the continuous and consistent application of control and inspection procedures in the Company's operations that fall within the scope of the System, as well as the definition of **critical processes & dynamically evolving objectives of Quality & Environment**, which result from the Risk Analysis and the Opportunities for Improvement.

This approach ensures the provision of products / services for collection, transportation, utilization and recycling of used clothing and footwear, along with keeping appropriate records, with an effective and efficient succession of activities.

The representative of **RECYCOM**, is the Quality and Environment manager, of the integrated Quality & Environment Management System. Therefore, he will be responsible for guaranteeing the continuous implementation of the integrated system in all the activities described above.

This unified policy is communicated to all staff and all external third parties of the company (Customers, Suppliers, Subcontractors), through the company's website.

The Manager of **RECYCOM**

Arapis Vangelis

29/05/2020

A handwritten signature in blue ink, appearing to read 'Arapis Vangelis', with a horizontal line underneath.